

Exploring the core skills toolkit: Communicating your work

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Introduction to the capability development resources







Introduction to the Core skills toolkit: Communicating your work



Audience: new and small community groups.

Topics included:

- Communicating your work
- Community engagement
- Te Tiriti
- Strategic planning
- Evaluation and measuring impact
- Working in a culturally responsive way
- Wellbeing / Hauora

Content:

Each section covers why this is important, how to get started and a curated list of resources and templates

This talk will cover

- Setting objectives for your comms work
- Options for communication channels
- Thinking about your audiences and what they're looking for
- Making your social media choice
- Some practical examples and inspiration
- Opportunity for Q&A



Image: Chris Montgomery on Unsplash

Please write in the chat

Any pātai/question you may have about communicating your work?

What do we want to achieve?

- More participation?
- More volunteers?
- More donors?
- Donor engagement?
- Funder engagement existing and potential?
- Empowerment of your community voice advocacy?



Image: Towfiqu barbhuiya on Unsplash

What channels do you have?

- Website?
- Newsletter?
- Social media?
- Flyers?
- Wānanga, hui, meetings?

- Kanohi ki te kanohi?
- News media?
- Applications?



Image: Jon Tyson on Unsplash

Who are your audiences and what are they looking for?

Audience	Information interest	Key messages	Messenger	Channels	Evaluation

Who are your audiences and what are they looking for?

Audience	Information interest	Key messages	Messengers	Channels	Evaluation
Parent of potential participant	Will my child like this?	This is how participants rate the programme	Participants and programme staff	Website Handout flyer	Qualitative – get some feedback from current participants and parents
	Will my child be safe?	These are our people and here is how we manage them	Senior leadership	Facebook/Instagram Website	Use 'how did you find us' query with enrolment Social media hits/ shares/engagement

New Zealand social media by the numbers

- 3,970,000 social media users = 82% of the population
- 1.5 hours a day on social media
- 80.9% on Facebook
- 2,342,000 on Instagram
- 85 minutes a day on TikTok
- 2,300,000 on LinkedIn



Image: Mariia Shalabaieva on Unsplash. Statistics are from Kirsten Matthew from Mabel Maguire Agency Social media for Social Impact

The five W's

- Who asks about a person or people involved
- What inquires about an object, action, or idea
- When seeks information about time
- Where requests details about a location
- Why explores the reasons or motivations behind an action or event



Image: Alex Cotimani on Unsplash

Te Pūaha o te Ako

Getting inspiration



Home • News • Check out the Kids' Guide to Cancer app



Check out the Kids' Guide to Cancer app

Where to go when young ones have big questions? This free app has kid-friendly answers for you and the family.



Ellise's Story

"Blindsided. Absolutely blindsided." This is how Brent Wilson described getting his daughter Ellise's diagnosis. Please tell
Simeon Brown this
is important

Paediatric
Palliative Care:
Please add
your voice to
ours

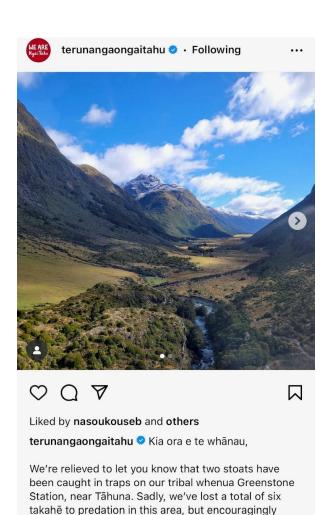
Getting inspiration





Liked by sam_the_trap_man and 113 others

terunangaongaitahu Launched with the support of Puna Pākihi, Choose Sarcasm is a Ngāi Tahu whānauowned clothing brand that blends witty... more



there have been no further deaths in the past month.



Resources

Resources to explore

- <u>Do you want to leverage social media to enhance your impact?</u> Provides practical tips for growing your social media presence.
- <u>Creating content that counts in a changing world.</u> Practical tips for creating compelling content and staying relevant with up-to-date communication strategies. Includes a template for social media planning in your organisation.
- <u>Sharing your story.</u> Guidance for arts (and other) organisations to create effective communication plans that align with their strategic goals
- <u>Communications resources</u>, <u>Te Pūaha o te Ako</u>. The Centre for Social Impact Te Pūaha o te Ako website holds a number of different communications resources.



Te Pūaha o te Ako

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Ngā mihi