

CSI worked with philanthropic and not-for-profit organisations across Aotearoa. This work benefits these organisations, the communities they serve and the wider philanthropic and community sectors.



Our services were wide-ranging and included:

- Supporting funders in understanding and resourcing climate action through the CCT Climate Action Working Group and the Funders' Commitment on Climate Action.
- Programme evaluation and building monitoring, evaluation and learning frameworks for the philanthropic and not-for-profit sectors.
- Presenting MEL leading practices at The Philanthropy Conference 2023.
- Learning case studies capturing insights from a range of participatory grant making approaches.
- Supporting philanthropic funders to adopt more innovative, informed and intentional funding models.
- Launching *The Philanthropic Landscape Volume II: Shifting Culture and Power through Mana-Enhancing Partnerships*, focusing on achieving impactful philanthropy through a culture of reciprocity.
- Sharing accessible and engaging insights on diverse topics via Te Pūaha o te Ako.
- Facilitation of processes in diverse contexts, and building the capacity of groups and individuals to use and lead co-design processes.

Our work drove meaningful impact, strengthened internal capabilities, and improved the tracking and reporting of outcomes. Projects included:

-  **4** Programme evaluations/ MEL frameworks
-  **3** Funding strategies/ strategic vision reviews
-  **3** Training/development/ mentoring programmes
-  **2** Sector collaboration clusters supported
-  **6** Learning case studies

Case study: Wāhine Toa for Woman's Refuge

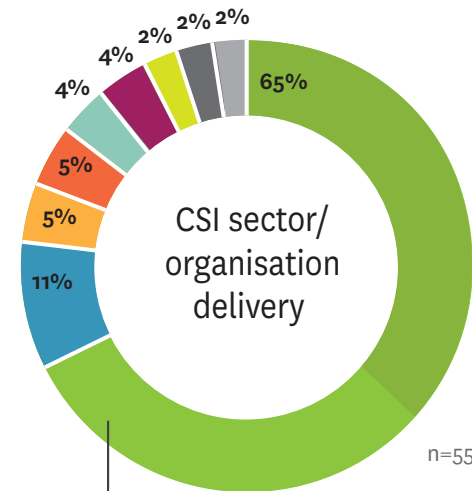
The Wāhine Toa programme is a one-year leadership initiative for wāhine at Women's Refuge. Over three years with three cohorts, it develops capacities as kaitiaki and kaiwhakatore (guardians and navigators), helping staff navigate personal, team, organisational, and global complexities. The programme, developed and delivered by CSI associates and collaborators, includes four in-person wānanga and four online hui. Participants engage in triads, group work, challenges, and a collaborative project, supported by coaching and an online platform.

An evaluation conducted in late 2023 showed significant impacts: improved relationships with self and others, enhanced wellbeing, and better leadership skills and impact at work. Alumni receive continued support through two online hui and a collective wānanga, fostering ongoing development and connection.

We supported diverse clients and sectors

A significant proportion of our work was delivered to Foundation North and its grantees, alongside a substantial body of work to other entities and sectors, including trusts, other philanthropic organisations and central and local government.

CSI sector/organisation delivery by number of projects completed in 23/24 financial year



Foundation North

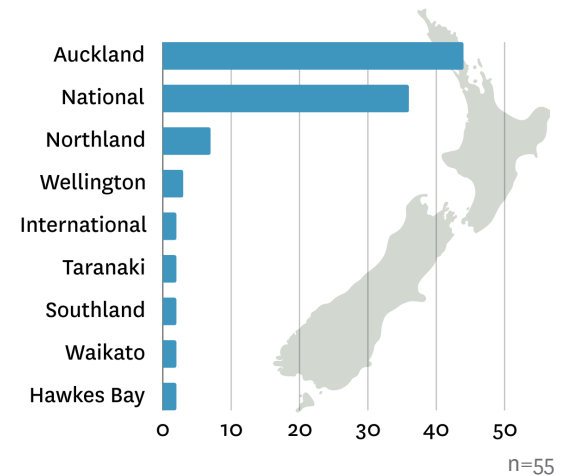
Te Pūaha o te Ako's open source support for the sector comprised 42% of Foundation North commissions. These included 7 Impact and Insights resources and 10 webinars for the Te Pūaha Talks online capability building series.

- Foundation North
- Community Trusts
- Licensing Trusts
- Philanthropic
- Government
- National independent collectives
- Charitable Trusts
- Social enterprise
- National stakeholder network

Commissions influenced various regions, with two extending their reach internationally

Almost half our work was Auckland based (44%), and close to two fifths had a national focus (36%). Other projects were delivered across the North Island, from Northland to Wellington and in Southland.

CSI client regions for projects completed in 23/24 financial year



Case study: Learning from Te Korowai o Waiheke

Foundation North commissioned CSI to document the journey and impacts of Te Korowai o Waiheke's predator eradication efforts. The goal of Te Korowai o Waiheke, established in 2018, is to make Waiheke Island the world's first predator-free urban island. The case study was conducted through a comprehensive review of documentation, discussions with the team, and a meeting with the Community Reference Group, focusing on the eradication of stoats and pilot trials for rats.

Findings reveal significant progress in predator eradication, with almost 10,000 removed and a 22% increase in native bird abundance. The collaborative approach with local iwi and stakeholders serves as a model for similar initiatives.

CSI client feedback highlights that the center provides value through the expertise and professionalism of its associate network, deep knowledge of philanthropy and collaborative approach.

CSI strategic pou

We work with funders and community partners to build powerful partnerships, strengthen internal capabilities and track and report impact effectively. Our services are based on five pou (pillars).

- strategy and innovation design
- effective funding practice
- impact and insights
- capability and capacity development
- leadership and culture

Number of CSI commissions by pou in 23-24

Most of CSI's 55 commissions aligned with our *capacity and capability development* and *impacts and insights* pou, with between 0-15% of commissions relating to others. Many commissions relate to more than one pou.

64%

Capacity and capability development

45%

Impact and insights

CSI made everything more professional and run smoothly. Contributed knowledge, expertise, and coordination.
(Community Trust client)

The CSI team who supported our strategy review were excellent. We built a good relationship with them and felt that the work was undertaken as a team.
(Community trust client)

CSI's support has been critical in driving us forward, ensuring we... consider wider philanthropic and social impacts of our work. It has added a level of professionalism in terms of administrative coordination and support.
(Philanthropy client)

Client feedback

CSI's diverse expertise delivers broad value to clients

Respondents to our client project review survey identified the most significant benefit or value provided by CSI through work on their project.

Improved reflection on delivery and impacts accounted for 21% of responses, and **strengthened capacity for environmental impact** accounted for 14%. These responses reflect CSI's evaluation and outcome measurement expertise and an increase in climate focused commissions in 2023-24. Among those who selected 'other', most comments highlighted strengthening the internal practices, systems, and staff capabilities of philanthropic funders as the key area of value.



CSI understand the community and can help navigate our unique dynamics and challenges. Gaining consensus can be complex. [With] CSI we achieved a harmonious conclusion.
(Community organisation client)

The team were amazing and I felt like I built great relationships with them. They cared about the project and really took time to learn about our work.
(Community organisation client)

[CSI have] Expertise around the philanthropy and the evaluation spaces, independence, and credibility.
(Licensing trust client)

Projects achieved a wide range of outcomes for clients and communities

Clients shared what they saw as the main outcome of their CSI supported project via our survey. Key themes were that projects enabled:

- Ability to capture and share learning across teams and with stakeholders
- Increased understanding and action on climate issues
- Strengthening internal practices and processes
- Effective community and stakeholder engagement
- Ongoing assessment of impact and strategic alignment
- Collaborative working for impact

CSI is helping clients to progress their organisations

There is broad agreement from clients via our feedback survey that CSI is helping to progress their organisations, with over two thirds of respondents reporting CSI contributing to good or excellent progress.



Three quarters reported being very satisfied with CSI's work with their organisation, with a further 20% reporting being slightly satisfied.

Te Pūaha o te Ako: responsive resource sharing for community sector needs

The Te Pūaha talks online capability building series feedback indicates that content is valued and meeting the sector's needs. 50% of Te Pūaha Talks survey respondents found the webinar content to be extremely helpful.



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Over the year the Te Pūaha home page received:

