

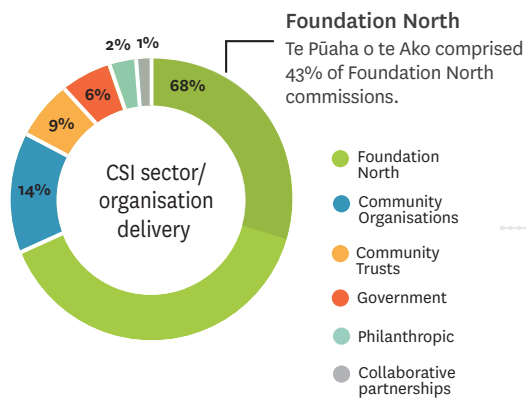
Our work

CSI worked with philanthropic and not-for-profit organisations across Aotearoa. This work benefits these organisations, the communities they serve and the wider philanthropic and community sectors.

We supported diverse clients and sectors

Twenty one different organisations were served in the year to 31 March 2023 through 82 commissions. A significant proportion of our work is delivered to Foundation North and its grantees, alongside a substantial body of work to other organisations and sectors, including community organisations, other philanthropic organisations and sector bodies, and central and local government.

CSI sector/organisation delivery by number of projects completed in 22/23 FY



CSI client regions

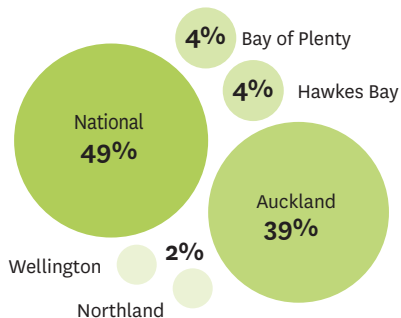
Almost half our work had a national focus (49%), and close to two fifths was Auckland based (39%). Other projects were delivered across the North Island, from Northland to Wellington.

Our services included:

- Development of Haumanu - a framework for bringing healing and restoration into system change process
- A longitudinal study exploring Māori and Pacific educational and family success
- Programme evaluation and building monitoring, evaluation and learning frameworks for the philanthropic and not-for-profit sectors
- Case studies capturing innovative initiatives that are protecting and restoring the Hauraki Gulf
- Supporting philanthropic funders to adopt more innovative, informed and intentional funding models
- Sharing accessible and engaging insights on diverse topics via Te Pūaha o te Ako
- Facilitation of processes in diverse contexts, and building the capacity of groups and individuals to use and lead co-design processes

Open source sector support

Around two fifths (43%) of Foundation North sponsored projects are open source outputs shared via Te Pūaha o te Ako, CSI's multi-disciplinary social impact knowledge and practice hub. Te Pūaha shares learning, research and resources.



Our impact

CSI clients consider that CSI is providing value via the expertise and knowledge in its associate network, its collaborative and relational way of working, and strong cultural grounding of key associates.

Value delivered

The centre's work over 2022/23 strengthens the eco-system of philanthropic and not-for-profit organisations, and enables social impact across philanthropic, government and community sectors.

Area of value

Capturing and sharing insights

Strengthening community sector organisations

Evidence-informed and outcome-focused investment strategy

Strengthening capacity for environmental impact

Improved reflection on delivery and impacts

Building philanthropic and community sector leadership and governance capability

Building Māori capacity and sector responsiveness to Māori

Encouraging and collaborating on multi-disciplinary perspectives

Te Pūaha o te Ako's open source support is Foundation North's koha to the community sector

Te Pūaha is a flexible resource base that responds to the diverse and changing needs of the Aotearoa community sector. In the 22/23 financial year, Te Pūaha responded to the impact of extreme weather with flood relief funding resources and the community sectors' interest in supporting wellbeing and evaluation through insights pieces and talks.

Client feedback

CSI is helping clients to progress their organisations

There is broad agreement from clients via our feedback survey that CSI is helping to progress their organisations, with 86% of respondents reporting CSI contributing to good or excellent progress.



Close to 9 out of 10 survey respondents reported being very satisfied with CSI's work with their organisation. A further 9% reported being slightly satisfied, and 3% were slightly dissatisfied.

A range of project outcomes were achieved for clients

Clients shared what they saw as the main outcome of their CSI supported project via our survey. The main outcomes were:

- Ability to share learning across teams and with funders and other stakeholders
- Collaborative development of strategy, guidelines, and frameworks
- Exposure to new tools, methodologies and learning
- Effective community and stakeholder engagement
- Continual evaluation of impact and alignment to strategy

Over the year, Te Pūaha o te Ako received:



The most widely accessed resource, receiving around 850 page visits, was:

