

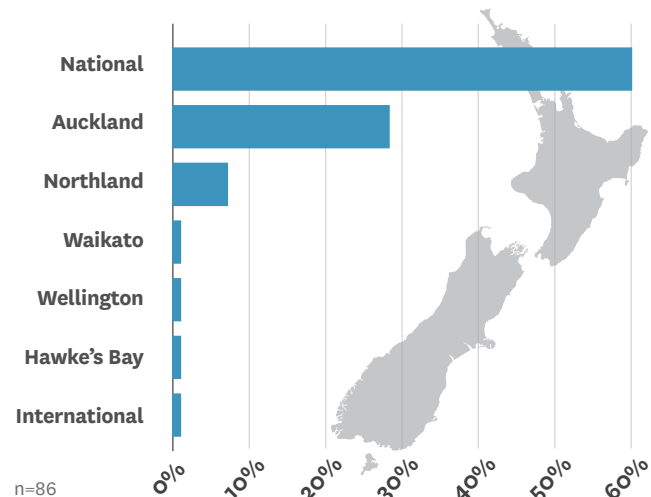
In 2025/26, Centre for Social Impact (CSI) completed 86 commissions across 20 clients, supported by a network of 21 associates.

Our work spanned capability building, evaluation, leadership development and systems change - supporting community organisations, philanthropic funders and changemakers to learn, reflect and deepen their impact.



Where we worked

The majority of our work focused on national impact, with strong representation in Auckland and a meaningful presence in Northland.



What we delivered

Our work took many forms this year, reflecting the diverse needs of the organisations and communities we support.

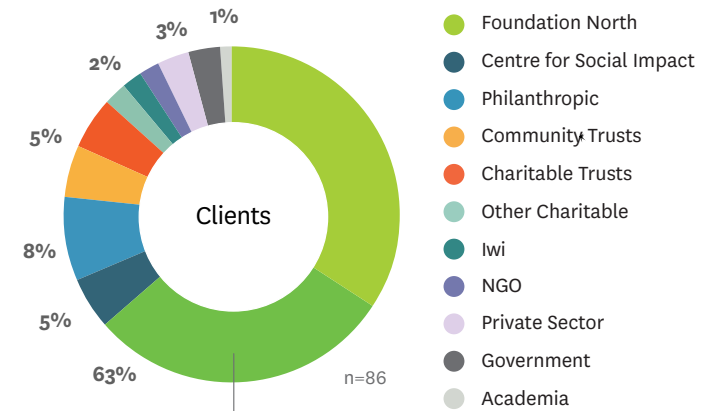
- 9 Programme evaluations and MEL frameworks
- 3 Impact reports
- 3 Funding strategies or strategic vision reviews
- 5 Leadership development programmes or clusters
- 3 System change event offerings
- 4 Learning case studies or sets of case studies

5 Projects were collaborative partnerships co-designed and/or co-delivered with multiple partners

We acknowledge the partnership with the global Future Search Network, which enabled CSI to run the first ever Future Search training in Aotearoa New Zealand.

Who we worked with

We worked with 20 clients across a diverse range of organisations this year in the delivery of 86 commissions. Beyond Foundation North, our largest client relationship, our work reached a diverse range of philanthropic funders, NGOs, iwi and other organisations, reflecting the breadth of CSI's relationships across the sector.

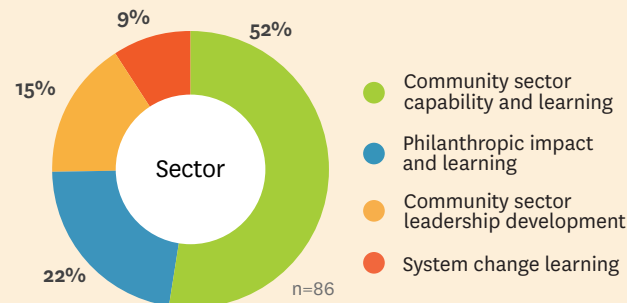


Foundation North

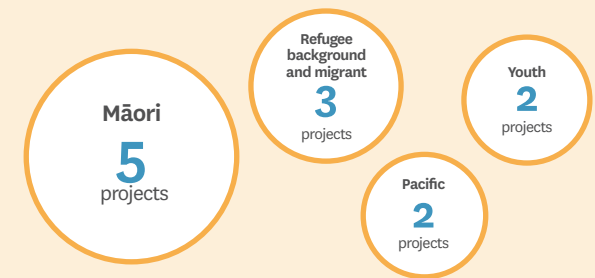
46% of our Foundation North commissions this year supported Te Pūaha o te Ako's open-access sector resources - up from 41% in 2025/26.

Sectors and contexts we worked in

The largest share of work focused on building the capability and learning of community sector organisations this year.



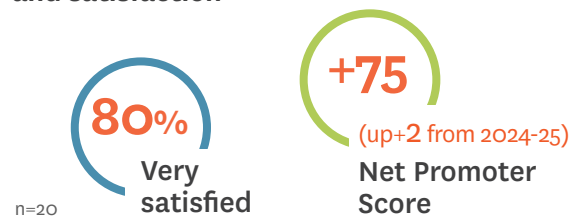
➤ Within our community capability work, we intentionally reached priority communities across the sector:



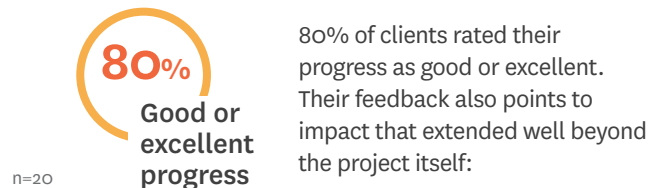
We support organisations to evaluate their work and learn from it and we hold ourselves to the same standard, seeking feedback from our clients every year to understand our impact.

In our 2025/26 survey we heard from clients across 20 projects - 50% of the work we delivered directly with external organisations this year. We're grateful to everyone who took the time to share their reflections with us.

Feedback shows high sector endorsement and satisfaction



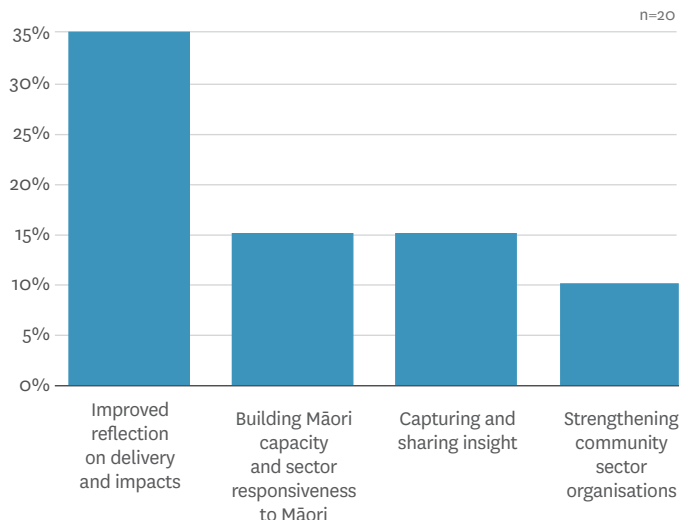
How we helped organisations move forward



- **Sharper grantmaking** - surfacing lessons and insights to enable more responsive, informed funding decisions.
- **Systems and tools for advocacy** - establishing approaches that help organisations develop and package lived-experience insights and reports with confidence.
- **Funding-ready organisations** - practical outputs including theories of change, strategies and impact reports that strengthen future funding applications.
- **Stronger, more confident leaders** - building leadership maturity, focus and discipline with positive flow-on effects for boards and organisations.
- **Embedded learning and evaluation** - establishing frameworks, language and self-assessment tools to measure progress and drive continuous improvement.

What clients valued most

Clients identified the key outcome delivered by their CSI-supported project. The most common response was improved reflection on delivery and impact (35%). Responses highlight CSI's distinctive value is helping the sector learn, reflect and improve - at the level of individual organisations and across the sector as a whole.



Voices from the work

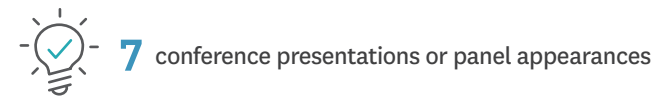
Working with CSI over a long period of time has meant so much to me. How much I have learned from you all - how fortunate we have been to have your support and guidance in many important areas.. [it] has really resulted in [trust name] being where it is today.

Philanthropic sector client
Insight and strategy support

One of the key things that talking to [associate] has done is removed some of the anxiety of the unknown and it is tipping the balance towards an achievable goal with a long term plan.

Community sector client
Capability development support

Sector influence



Beyond our direct client work, events and open-access resources and learning shared through Te Pūaha o te Ako extend our reach across the community and philanthropic sectors.



CSI's first ticketed events this year, the Systems Change hui and the Haumanu masterclass, created space for the sector to explore the 'how' of healing-centred systems change.

Online engagement continued to rise strongly in 2025/26

Engagement with our open-access resources remained strong this year, with thousands of practitioners across Aotearoa New Zealand connecting with our content. Our two long-form online resources saw particularly high engagement, with users returning multiple times - a signal that people are finding real value and coming back for more.



- 11,085 FY 2023/24
- 16,678 FY 2024/25
- 26,518 FY 2025/26



Funding Guide
2,852 active users
1.5 visits per active user



Core Skills Toolkit
1,660 active users
1.9 visits per active user



Attendees of Te Pūaha Talks consistently reported that the webinar content was helpful to their work.